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Course Reflection

Name

Institution

Course

Instructor

Date

Course Reflection

The most valuable concept I learned in this class was how to conduct a needs assessment and knowing which method to use and why to use it. A needs assessment involves establishing the disparity between a present outcome and the desired effect. In addition to that, needs assessment is important because it helps organizations identify issues that hold them back from achieving their set goals and objectives. Entities cannot achieve their set targets of optimal profitability and productivity without a needs assessment. To me, finding solutions to problems is enjoyable. Though I did not experience major challenges, the needs assessment task helped me gain valuable insights on problem identification and how to deal with the challenges. This skill will aid me in my professional career.

Besides, I have learned the importance of accepting and responding to feedback because it is a crucial aspect that can guide me in my professional life. For instance, the class has taught me that the criticism I receive from my professors and my peers can enhance my professional growth in the workplace. I found it challenging to present my work to my classmates and get their views about it. However, I quickly understood that whether their comments were positive or negative, the bottom line is they underscored the areas they felt I should work on to improve myself and my classwork. With the professors, the criticism was the same, but it was meant to ensure that I will be more effective and capable in the job market by the time I am through with my studies.

Furthermore, through criticism, I also learned how to criticize others in a professional manner that focuses on shared goals and quality. I have also learned to avoid comments that can be interpreted as overly critical or personal. Also, understanding the art of criticism will assist

me in my professional life because it does not involve personal feelings and ensures that we get the best out of our potential.

One of the questions I find perplexing and I would like to carry forward involves performance evaluation. I am yet to be convinced about the importance of performance evaluation because I do not find it necessary. Maybe in the future, I will understand why it is important once I get into employment and witness it first-hand. However, presently I think people should be given the latitude to identify their strengths and weaknesses instead of working while knowing that their performance is subject to scrutiny at the end of the day.

Several enhancements should be made to this class, and one of them includes having industry leaders come and offer valuable insights. For instance, by getting industry leaders like Bill Gates as an example, the class will hear first-hand from business leaders and what they expect from us upon completing our studies. This is crucial because sometimes we study and complete our college and university education without understanding what is expected from us in the professional environment. In this regard, the class must involve sessions with industry experts to get their perspective regarding what they expect us to bring to the professional environment. However, I would keep the same about this course by using research as a tool that enables us to critically examine problems and recommend solutions because it encourages us to think proactively.

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